

VERMONT 2-1-1

Vermont 2-1-1 is an Information and Referral program of the United Ways of Vermont. By dialing 2-1-1, a free call from any phone in Vermont, you will receive up-to-date information and referrals on health and human services, confidential community information and referrals, and person-to-person assistance 24 hours a day/7 days a week. Language translation services are also available.

Vermont 2-1-1 is the entry point for the Fuel and Food Partnership, H1N1 clinics and information, as well as serving as the Public Inquiry Line for Vermont Emergency Management during an incident or emergency. Staff members will assist callers with evacuation routes, shelters, commodity distribution locations, federal reimbursement procedures, and more.

Vermont 2-1-1 collects town, county, and statewide data and feeds it back to communities to help make systemic change. Monthly reports showing the needs of your town are available. The top five reasons residents of Shaftsbury called Vermont 2-1-1 in 2008 were for fuel assistance, fish and game violations reporting, food resources, hospital information, and peer counseling.

Dialing the simple three digit number, 2-1-1, can become as automatic to anyone with a health and human service need as dialing 9-1-1 is in an emergency. We can make sure Vermonters have access to community, faith and state based services to help them with everyday needs and in difficult times.

For further information: dial 2-1-1 or
1-866-652-4636
www.vermont211.org

Respectfully submitted

MaryEllen Mendl, Director